

# Managing our material risks

## RISK MANAGEMENT

Terra has a structured and systematic process of identifying and managing all material risks across the Group. At the end of 2020, Ernst & Young (EY) was appointed to review the Risk Management Framework and the Group Risk Policy. During this exercise, the risks of each cluster and those relating to the Group were reassessed. The principal risks that have a material impact on Terra's ability to create value at Group level are outlined in the list below. Cluster-level risks are shown in their respective operational review on pages 32 to 71.

## ROLE OF THE BOARD AND AUDIT AND RISK COMMITTEE

The Board provides oversight over Terra's risk framework, policies and processes. While it delegates these matters to the Audit and Risk Committee and a newly designated Group Risk Management Committee, composed of the Managing Director, the Group Chief Finance Officer and the Administrative Executive, it remains ultimately responsible for the development and implementation of the risk management strategy and plan. The Board is satisfied that the Group's risk management processes are effective and details of the internal controls, audit and risk-management framework are shown on pages 103 to 105.

The main residual risks at group level as at 31 December 2020 are summarised in the following list. Residual risks relate to risks that remain after risk mitigating activities have taken place.

RISK	CONTRIBUTING FACTORS	RISK MITIGATING ACTIVITIES	YEAR ON YEAR TREND
<b>R1</b> The risk that the Group is exposed to the consequences of an economic downturn and decline in consumer spending.	<ul style="list-style-type: none"> <li>Erosion of purchasing power of local buyers.</li> <li>Lack of visibility over timing and speed of recovery from pandemic.</li> <li>Disruption in the supply of imported items.</li> <li>Loss of sales from the depressed tourism sector.</li> <li>Loss of tenants due to the impact of the recession.</li> <li>Increased construction costs.</li> </ul>	<ul style="list-style-type: none"> <li>Diversified business portfolio helps cushion the impact of a downturn.</li> <li>Containing capital investment and operational expenses to what is essential.</li> <li>Some of our businesses like sugar and energy are not directly impacted by the pandemic.</li> </ul>	New
<b>R2</b> The risk that an adequate price for <i>bagasse</i> is not secured, leading to a drop in cane supply.	<ul style="list-style-type: none"> <li>A drop in sugar cane supply is detrimental to the milling activities.</li> <li>Knock-on effect on the supply of <i>bagasse</i>, impacting on our ability to shift to renewable energy sources for power generation.</li> </ul>	Terra participated in an industry initiative to submit proposals for reform of the sector, driven by the Mauritius Sugar Syndicate and Business Mauritius. The Government established a committee to work on the subject, involving the relevant Ministries.	Unchanged
<b>R3</b> The risk that the continued decrease in the supply of cane and its by-products curtails the milling, distilling and power generation activities.	<ul style="list-style-type: none"> <li>Drop in cane supply is accelerated by the following:               <ul style="list-style-type: none"> <li>Current low price of <i>bagasse</i>.</li> <li>Decline in number of small and medium planters.</li> <li>Drop in area available for cultivation as a result of real estate developments by planters.</li> <li>Urbanisation resulting in challenges to cultivate next to residential areas.</li> </ul> </li> <li>The supply of molasses follows the downward trend in the overall supply of cane.</li> </ul>	<ul style="list-style-type: none"> <li>Advocate to receive the adequate price for <i>bagasse</i>/biomass to encourage planters to continue cultivating canes.</li> <li>Supporting small planters:               <ul style="list-style-type: none"> <li>Taking initiatives to motivate the next generation of farmers.</li> <li>Advising small farmers on harvesting, weeding and transporting the cane.</li> </ul> </li> </ul>	Unchanged
<b>R4</b> The risk of oversupply of properties on the market results in loss of revenue.	<ul style="list-style-type: none"> <li>Demand for property may drop due to the pandemic.</li> <li>Cane planters are switching into property as a result of the drop in sugar prices.</li> </ul>	<ul style="list-style-type: none"> <li>Property projects are attractively located (in close proximity to sought after locations in the North).</li> </ul>	Increased